Access Community Action Agency
50th Anniversary 1965—2015
ACCESS COMMUNITY ACTION AGENCY

PARTNERSHIPS THAT WORK · RESULTS THAT MATTER
2014—2015 ANNUAL REPORT
Friends of Access:

We hope this letter finds you well, and that you will take a few minutes to read through our 2015 Annual Report. This year’s report is particularly noteworthy since it is our fiftieth. Yes, The Access Community Action Agency turned fifty this year.

Established as the Windham Area Community Action Program, commonly known as WACAP, Access has been committed to helping people in northeast Connecticut achieve and sustain economic stability since our inception in 1965, shortly after U.S. President Lyndon Johnson signed the Economic Opportunity Act of 1964. There is much more about our history in these pages and we hope you find time to learn more about those 50 years.

As you do, we ask you to remember that the key to the work that has been accomplished is “community”. All we have done and all we will do is done in partnership with you and others. It’s only together that we can make a difference.

In the following pages you will also meet some wonderful people who Access has assisted. They include Bernice, who has a safe and decent home and selflessly gives back to her community; Jean, a local woman getting help to grow her small business; and Katrina who is being a mentor to a teenager in need.

These three local residents provide a glimpse into the good work that is supported by so many partners.

As we are every year, we are grateful for the partners with whom we work to achieve results that matter for local children, adults, families, and communities in need. This includes our funders and our donors who are listed later in this report, and our volunteers and staff. It’s a team that’s second to none!

So, “Thank You”. Your support, dedication and tireless efforts strengthens our resolve and inspires us. While we celebrate our past in this year’s Annual Report, we continue to work toward a future that will be, as Martin Luther King envisioned, “an all-inclusive one in which poverty, hunger and homelessness will not be tolerated, and racism and bigotry will be vanquished”.

Tammy Miner  
Chair, Board of Directors

Peter DeBiasi  
President/CEO

We dedicate this Annual Report to Mary Lou DeVivo, a former Access Chair and tireless supporter of our community.

Mary Lou DeVivo was on the Access Board from October 1997 to June 2007. She first came to the board as a Head Start Program Constituent Representative. She later served as Private Sector Representative. She was instrumental in getting the Willington Woods senior housing project completed and was a founding Board member of Access Senior Housing of Willington from 2006 until her passing in June of this year. Her board service was just one of the many ways Mary Lou worked to help people in need throughout the greater Windham community. We are grateful for all she gave to us and the many she touched throughout her life.
Thank you to our
July 2014 – June 2015
Board of Directors!

The Access Community Action Agency Board of Directors consists of dedicated volunteers who generously donate their time and talent in service to the local community. They represent the region’s towns, private businesses, organizations, and constituent groups.

Tammy Miner, Chair
Jessica Sacilowski, Vice Chair
6/14 – 3/15
Gregory Haddad, Vice Chair
3/15 – 6/15
Veronica Gomez, Secretary
Douglas Cutler, Treasurer
April Burke
Mae Flexer
Olga Kurnyk-Ezis
Gregory Lewis
Arka Mikel
Robert Miller
Rosemary Negron
Patricia Pheanious
Marina Rodriguez
Dolly Von Husen

Front Row Left to right: Bob Miller, Olga Kurnyk-Ezis, Marina Rodriguez, Dolly Von Husen.
Back Row Left to right: Doug Cutler, Pat Pheanious, Tammy Miner, Greg Lewis.
Meeting Basic Human Needs

Results That Matter
Because of the help and hope Access provided:

- **365 nights of housing and 52,554 meals** were provided to those living in our group homes and emergency shelter.

- **26,244 women, infants, & children** are healthier because they redeemed $1,432,424 worth of healthy food vouchers.

- **68 income eligible seniors lived in 59** safe, high quality, affordable one-bedroom apartments.

- **607 low-income children are healthier** because of **255,997** nutritious meals and snacks provided through their licensed home childcare providers.

- **7,275 households** were able to stay warm last winter.
When Bernice, now age 62, came to Access’s Emergency Shelter in Danielson, she had experienced setbacks over the course of her life and had limited family support. “Life became very hard and I resorted to alcohol to fill in the gaps”, said Bernice. She was diagnosed with a degenerative eye disease and Lupus and her symptoms and multiple hospitalizations made it increasingly challenging to maintain a job, home, or even a connection to the community around her. With the support of Access Case Management she connected with medical, mental health, and substance abuse treatment. She was then referred to the Next Steps Supportive Housing Program and secured housing and income supports.

Next Steps Supportive Housing helps chronically homeless, single adults diagnosed with serious mental health and/or chronic substance abuse issues. In addition to housing, the program provides comprehensive case management that includes assistance in obtaining social security, entitlements, and referrals for support services. Clients receive limited transportation including access to health care and/or other treatment. “If I hadn’t gotten in the program I probably would have been back to the mental health clinic and couch”, added Bernice.

Now, through Next Steps operated by Access, and funded in part by the CT Dept. of Mental Health and Addiction Services, she has a safe affordable one-bedroom apartment to call home. “I’m very content where I am now and I have reconnected and formed new relationships with my family” shared Bernice. She is now stable, happy, and gives back to her community by volunteering at a local church through a clothing cause, helping others in need which now, “fills the gap”, says Bernice.

“I’m now socializing and interacting and making new connections with people that I’ve never been able to do before”.

Next Steps works in collaboration with service providers, community partners, area landlords, real estate brokers, and Killingly and Putnam Housing Authorities to utilize U. S. Department of Housing and Urban Development (HUD) certificates which provide permanent supportive housing.

35 families and 13 individuals who were chronically homeless were able to find and maintain permanent housing

5,227 adults and 2,390 children didn’t go hungry because they received supplemental food equivalent to 91,404 meals; of these 2,080 customers received their meals from our mobile food pantry
Building Capacity for Income and Asset Accumulation

Results That Matter
Because of the help and hope Access provided:

- **1,218 low-income homes** saved on heating costs because of free energy conservation measures
- **49 individuals found** and maintained and/or increased their employment
- **136 individuals** were more prepared to find and retain a job
- **76 individuals** are better able to manage their finances
- **175 individuals, organizations and businesses** exchanged **2,902 hours** of service through the Windham Area Hour Exchange, and have an improved quality of life, are better connected to the community and have more resources to meet expenses

Volunteers help Access serve the community in all of Access’s service areas. Volunteers have been the backbone of the organization for over 50 years!
When Jean, age 64, arrived at the Access Women Inspired! Next Steps program in May 2014, she had been on Social Security Disability for over 20 years due to bipolar disorder. The Women Inspired! program offered Jean the opportunity to pursue her dream of establishing her own business. “While I had been having a very small measure of financial success with being a photographer by hobby, I felt I could accomplish more by better learning how to operate as a business. Without this growth, I might not be feeling like a productive citizen despite my disability. Participation in Women Inspired! challenged me intellectually and personally in a way I never could have imagined before starting the program. As a result both my artistic confidence and my quality of life have improved.”

Women: Inspired! Next Steps offers participants free educational workshops with presentations from small business support organizations and professionals who can provide them with information and advice. “The workshops forced me to stretch my sense of capability and to drill down with my ideas about what I could uniquely offer others if I were to become a business,” shared Jean. “Writing a business plan – and rewriting it multiple times – taught me that I have a real possibility of eventually growing beyond a hobby.” The program’s Resource Connections also provide a centralized online source for information, education, individuals, and organizations that can help participants pursue business development goals. Participants have the opportunity to sit down with an experienced employment support specialist from Access’s Climb the Ladder employment program to set manageable goals and determine strategies. Women: Inspired! Networking Group (WING), the core component of the program, is a time bank-based mentoring and skills-sharing program that helps participants support each other in their entrepreneurial pursuits, gain experience related to their small business field, develop professional connections, cultivate references, and begin to build a consumer base for their product or service.

Women: Inspired! Next Steps also provides capital support toward low-income women’s small business development goals, providing them with the opportunity to apply for small grants to pay for eligible expenses including costs associated with education, business support services, equipment, and more. With this capital support, Jean has taken real steps towards realizing her dream.

“Because of the Women Inspired! program, I have made many new friendships and connections within the local community that have led to continued growth and increased hope for my future.”

The help Women: Inspired! is providing to women like Jean is made possible by funding from the Community Foundation of Eastern CT’s Windham Area Women & Girls Fund. The program is currently in its second year and has expanded to include women from Northeastern CT with funding from the Foundation’s Northeast Region Women & Girls Fund.
Our Community Vision
All Windham and Tolland County residents will be economically secure.

Our Mission
To create opportunities that empower people and communities to achieve and sustain economic stability.

Strategic Commitments
Meet Basic Human Needs
Build Capacity to Accumulate Income and Assets
Foster Positive At-Risk-Youth Development
Mobilize Community Stakeholders to Effectively Advocate and Act

Our Values
Compassion
Empowerment
Respect
Synergy
Accountability
Excellence

www.accessagency.org

1964: President Lyndon B. Johnson Signs the Economic Opportunity Act
1965: The Greater Willimantic Human Rights Council was incorporated as Windham Area Community Action Program, Inc. (WACAP) serving the greater Windham area (Willimantic) and part of Tolland County
1968: Quinebaug Valley Action Committee was incorporated to include both service areas as one with main office on 796 Main Street, Willimantic

1970: OEO Instruction 6302-1 establishes funding of community action agencies (CAAs) and programs
1972: Main office relocated to 100 Main Street in Danielson, second floor of the Danielson Surplus Center building
1974: Community Service Act provides funding grants and oversees the activities of CAAs
1975: VISTA program developed, placed 11 volunteers in the community
1976: WACAP purchased current office in Danielson to accommodate the increased staff; Weatherization program implemented
1977: Women, Infants and Children Program Implemented
1978: Opened outreach office on 872 Main Street in Willimantic. Energy Assistance Program developed, no longer a “loan” basis program. Big Brothers/Big Sisters program Implemented
1980: All of Tolland County was added to the WACAP service area; CACFP implemented
1981: Community Service Block Grant (CSBG) Act provides U.S. federal funding for CAAs and other programs
The Promise of Community Action

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live.

We care about the entire community, and we are dedicated to helping people help themselves and each other.

1984: WACAP opened an Emergency Shelter and was the only shelter available in the area
1993: Government Performance and Results Act establishes strategic planning and performance measurement for CAAs
1994: Six National Goals, CAAs to provide outcome measures to monitor success
1994: WACAP changed its name to The ACCESS Agency, Inc. and relocated to current main office in Willimantic on 1315 Main Street
1995: Entrepreneurial Center Opens
1998: Reauthorization of CSBG Act to provide assistance to States and local communities
2001: Information Memoranda 49 added to CSBG to emphasize results-based, client-focused accountability among Federally-funded domestic assistance programs
2006: Groundbreaking for Access Senior Housing of Willington (ASHoW)
2007: Crossroads opens for DCF referred adolescents transitioning to Independent living
2009: Serve America Act expanded the AmeriCorps volunteer service program
2010: Groundbreaking for Access Senior Housing of Franklin (ASHoF)
2012: The Windham Hour Exchange begins, strengthening community connections
2015: Low Income Housing Program begins renovating multi unit homes with opportunities for low income eligible people to buy or rent

The Access Community Action Agency is an equal opportunity provider and employer.
Fostering Positive At-Risk-Youth Development

Results That Matter
Because of the help and hope Access provided:

- **158 children** are better off because 108 parents learned how to effectively co-parent during and after their divorce.
- **64 children or youth** were able to remain or were reunited with their parents.
- **49 children** were able to maintain positive relationships with their non-custodial parents.
- **17 adolescents** developed independent living skills while residing in safe, nurturing congregate care settings.
- **12 youth** improved their skills for school success with the support and encouragement of a mentor.
When adolescents enter Access’s One-on-One Mentoring Program, they have already faced great obstacles in their young lives. But thanks to incredible volunteer mentors like Katrina, participants can find support to overcome their challenges.

Mentor Katrina explains, "Growing up, I faced a lot of challenges. I know exactly what it feels like not to have somebody on your side. I really wanted to become a mentor to be that person in somebody's life who they can trust. I want my mentee to know that for some things, I have been exactly where they have, and for others things I have not. But, together we can work through hard times toward success".

The One-on-One Mentoring Program aims to provide an important relationship to youth ages 14 to 21 who are referred to the Program by the Department of Children and Families (DCF). These young people reside in foster homes, group homes, Community Housing Assistance programs, and/or residential settings. Often they enter the program still wrestling with the demons of their pasts that include abuse, neglect, and abandonment. Some struggle with making positive choices, which leads to poor school performance, dysfunctional relationships, and substance abuse. Others struggle with complicated medical conditions.

Through this program these young people are matched with a volunteer adult mentor who shares their interests and will help them build strong relationships, set and maintain life goals, and be a positive role model.

“The enthusiastic staff at the Access Agency has made my experience as a mentor very enjoyable. They are always offering support and providing new ideas. I particularly enjoy this program because all of the mentees are participating willingly. I personally feel this allows for a deeper connection between mentor and mentee.”

The help the One-on-One Mentoring program is providing to youth is made possible by funding from the Department of Children and Families (DCF).
### FUNDING SOURCES

**Federal Agencies**
- Federal Emergency Management Association (FEMA)
- Department of Health & Human Services (HHS)
- Department of Housing & Urban Development (HUD)
- Department of Energy (DOE)
- United States Department of Agriculture (USDA)

**State Agencies**
- Department of Children & Families (DCF)
- Department of Social Services (DSS)
- Department of Education (SDOE)
- Department of Energy & Environmental Protection (DEEP)
- Connecticut Housing Finance Authority (CHFA)
- Department of Public Health (DPH)
- Department of Mental Health & Addiction Services (DMHAS)
- CT Office of Policy and Management (OPM)

**Local Agencies**
- Connecticut Health & Educational Facilities Authority (CHEFA)
- Eastern Workforce Investment Board (EWIB)
- Eversource
- The Connection, Inc.
- Town of Columbia
- Town of Killingly
- Town of Mansfield
- United Way of Central & Northeastern Connecticut

### FINANCIAL STATEMENT

**Meeting Basic Human Needs**
- WIC, CACFP, Emergency Shelter, Food Banks, Energy Assistance, Case Management, Housing Prevention, ASHoW, ASHoF
  - INCOME: $11,534,481
  - EXPENSE: 11,479,076

**Building Capacity for Income & Asset Accumulation**
- Home Energy Conservation, Workforce Development, Windham Area Hour Exchange
  - INCOME: $1,367,121
  - EXPENSE: 1,088,859

**Fostering Positive At-Risk Youth Development**
- Residential Services, Mentoring, Parenting Programs
  - INCOME: $1,211,075
  - EXPENSE: 1,363,094

**Mobilize Community Stakeholders to Effectively Advocate and Act**
- INCOME: $32,316
  - EXPENSE: 121,192

**TOTALS**
- INCOME: $14,144,993
- EXPENSE: 14,052,221

**Change in Net Assets**
- $92,772
2015 Annual Fund Donors

Individual Donors

Karen Adamson
Anonymous
Maggie Appleton
Ken Avery
Robert Baranchick
JoAnne E. Barton
Marilyn Benedict
Ashley M. Bergeron
Eileen Blair
John and Susan Boland
Joan Bourque
Carole Briggs
Amarilys Bristol
Stephen Broderick
Rheo and Faith Brouillard
Aziel Brown
Mary E. Buckley
William and Nancy Bunnell
Melissa Burdick
Howie Bursen
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Lawrence Carey
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Brenda Coutu
Kathryn Crees
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Eva Csejtay
Dylan Cyr
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Danielle Deschenes
Mary Lou DeVivo
Thomas Dombrowski
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Cindy Thibodeau Dupont
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Lynn Legary
Debra Lepore
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Atty. Nicholas Longo
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David and Noreen Manzo
Rhiannon McCabe
Walter McGinn
Lynne Michaud
Robert Miller
Peter and Marie Millman
Tammy Miner
Brenda Mitchell
Jonna Moore
John Murphy
Rosemary Negron
Terrence O’Brien
Dana Ouellette
Jody Parent
Patricia Wilson Pheanious
Larionne Philidor
Melissa Phillips
Anthony Piti
Edith Prague
Parrish Protheroe
George Renaud
Jeffrey and Mary Richards
Shirley Riemann
Stewart and Edwina Rivers
Christine Robinson
Roberta Rocchetti
Sixmarie Rodriguez
Ines Ortiz Rolon

Donors continued on next page

Donations received October 1, 2014 through Sept. 30, 2015.
2015 Annual Appeal Fund Continued

Foundations
- Connecticut Health and Educational Facilities Authority
- Liberty Bank Foundation
- Newell D. Hale Foundation
- Reid & Riege Foundation
- Staples Foundation
- Windham Area Women & Girls Fund
- Community Foundation of Eastern Connecticut

Business Donors
- Aflac
- Amplisound Hearing Products
- Anonymous Donations
- Arthur Parent Contractors
- Bachand, Longo & Higgins
- Bob's Discount Furniture
- Canterbury Lions Club
- Celebrations Gallery & Shoppes
- Charter Oak Federal Credit Union
- Christ Church of Pomfret
- Citizen’s Energy
- Columbia Ford Lincoln Mercury
- Congregational Church of Thompson

CorePlus Federal Credit Union
- Cornerstone Baptist Church
- CT Department of Labor
- D.H. Copeland Builders
- Danielson Rotary Club
- Desmarais & Sons
- Discovery Zone Learning Center
- Eastern Connecticut State University
- Eversource
- Federated Church of Christ/WCGCS
- First Congregational Church
- Friendly Spirits Liquor Store
- Gerardi Insurance Services
- Good Search
- Hosmer Mountain Bottling Company
- Killingly Intermediate School
- King Cadillac-GMC
- Landon’s Tire
- Logee’s Greenhouses
- McGinn Dental Office
- Mecicali/La Candelaria
- Michaud Flooring
- NAPA PAP Auto and Hardware
- New Alliance Bank
- PBR Investments
- PepsiCo
- Pomfret Spirit Shoppe & Wine Shed
- Putnam Emblem Club # 209
- Putnam Plastics Corporation
- Putnam Vision Center
- QVCC Human Services Club
- R & R Insulators
- Rawson Materials
- Sarantopoulos & Sarantopoulos, LLP
- Scott's Cyclery
- Selah Farm
- St. James Council #2883
- Knights of Columbus
- St. Mary's Roman Catholic Church
- Storrs Friends Meeting
- Taylor Brook Winery
- Tazmanian tree devil
- Ted's Food Center
- Tennett Tree Service
- The Savings Institute Bank & Trust
- Town of Bolton
- Town of Brooklyn
- Town of Eastford
- Town of Hampton
- Town of Pomfret
- Town of Putnam
- Town of Sterling
- Trinity Episcopal Church
- Trust
- United way of S.E. Connecticut
- Weelabrator Technologies
- Willimantic Brewing Co.
- Windham Dental Group

Individuals
- In-Kind Donations
- Anonymous
- John Bailey
- Melissa Bonafe
- Deborah Bubela
- Maureen Zavod Chansik
- Jennifer & Brian Cook
- Jeff Davis
- Donald & Genia Dunning
- Juliet Emmi
- Luis and Martha Giraldo
- Gilly Gordon
- Martin Grosswendt
- Christina Harden
- Wilbert Harris
- In Memory of Andrew Shippee, Peace Corps Volunteer
- Heather Loiselle
- Michael Mahoney
- Amber Martin
- Kathy Noble
- Steve Poudrette
- Ida Ransom
- Elizabeth Retting
- Kathy & Mark Schaitel
- Elisha Sherman
- Mr. & Mrs. Dennis Sutton
- Vinny Tortorella
- Lisa Wright

Business In Kind Donors
- Brooklyn Senior Center
- Center for Children’s Advocacy
- Christ Church of Pomfret
- Dime Bank
- Family dollar
- First Apostolic Church
- First Congregational Church of Coventry
- Killingly Public Schools
- Loss Solutions
- Methodist Church of Putnam
- National Honor Society
- One Yoga Center
- Open Bible Baptist Church
- Plainfield High School
- Putnam Bank
- Quikrete
- Rite Aid Distribution Center
- St. John's Lutheran Church
- Home Decorating Company
- Tolland High School DECA
- Trinity Episcopal Church
- United Church of Christ, Federated
- Vanilla Bean Café
- Walmart
- Youphoria Yoga Studio
Thank You Program Partners

Big Y Pharmacy
Bully Busters
Central Baptist Church
CHR, Mansfield Center
CHR, Mansfield Center
Cornerstone Baptist Church
Court Support Services Division
Day Kimball Med./Dr. Purcell
Day Kimball OBGYN
Department of Children and Families
DEEP Bureau of Energy and Technology
Dr. Green, Center for Bone and Joint Care
Dr. D.R. Pannone, O.D.
Dr. Anthony Purcell, DO.
Dr. Jason Raney, Orthodontics
EastConn head Start
Eastern Connecticut Dental
ECSU Community Outreach
Encore Hartford
Eversource
FREE program-NAFI
Generations Family Health Center
Handle With Care
Health Sciences
Holy Family Home and Shelter, Inc.
Killingly Public Schools/Title 9
Klingberg Family Center
Ledyard Congregational Church
Madonna Place
Mansfield Community Center
Natchaug Hospital, JCNE
Natchaug School
New London Family Relations
Nonprofit Alliance of Northeast CT NANC
Norwich Free Academy
Norwich Youth Services
Our Piece of the Pie
Planned Parenthood
Probate Courts
Project Genesis
Putnam Family Dental
Putnam Family Relations
Putnam Vision Center
Rhode Island Coalition for the homeless
Summit Fitness
The Connection, Inc.
The University of Connecticut Department of Allied
Three Rivers Community College
Tolland Family Relations
Troop D
Uconn Community Outreach
Uconn Dodd Center
United Community and Family Services
United Services Domestic violence Program
United Services Inc.
United Services Inc.
United Way
Women’s Business Development Council
Service Delivery Locations

Willimantic
1315 Main Street, Suite 2
Willimantic, CT 06226
(860) 450-7400
Access and Visitation
Affordable Housing Programs
Case Management
Child and Adult Care Food Program (CACFP)
Climb the Ladder to a Better Future
Emergency Food Bank
Energy Assistance Program (CEAP)
Housing Preservation/Rehabilitation
Parent Education Program (PEP)
Women, Infants, and Children Nutrition (WIC)
Weatherization (Energy Conservation)
Windham Area Hour Exchange

Emergency Shelter
51 Reynolds Street
Danielson, CT 06239
(860) 774-4977

Crossroads Adolescent Transitional Supervised Apartments
Norwich, CT 06360

Crossroads
231 Broad Street
Danielson, CT 06239
(860) 412-1600
Access and Visitation
Case Management
Climb the Ladder to a Better Future
Community Based Life Skills
Emergency Food Bank
Energy Assistance Program (CEAP)
Next Steps Supportive Housing
Parent Education Program (PEP)
Supportive Housing for Families®
Youth Group Homes
Youth Mentoring

Senior Services
Beckish Senior Center
188 Route 66
Columbia, CT 06237
(860) 228-0759

Senior Housing
Willington Woods
60A Old Farms Road
Willington, CT 06279
(860) 429-8777
Elisha Brook
56 New Park Avenue
Franklin, CT 06254
(860) 886-0367

Key

SERVICE AREAS

Energy Intake Sites
Senior Intake Sites
Employment Program
Shelter and Low-Income Housing
Case Management
Youth Services
Senior Housing
WIC Outreach Sites

Connecticut

All Access Services
Daycare Homes
Weatherization