Strategic Framework
FY 2018 – 2020 (Adopted May 2, 2017)

Theory of Change:
If those who live in poverty are to move toward economic stability, they must first meet their basic need for adequate healthy food, safe decent housing, and quality healthcare. Once those needs are met, they can develop pathways that lead to lasting self-reliance. And, for communities to support self-reliance, its members must advocate for themselves and act to bring about the change that will make economic stability more achievable for all.

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Community Vision:
All Windham and Tolland County residents will be economically secure.

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In order to help realize this Community Vision, the Mission of Access is:
To create opportunities that empower under-resourced individuals, families and communities to achieve and sustain economic stability.

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To achieve our Mission, Access will uphold these Strategic Commitments:
- Ensure access to adequate Healthy Food, and safe decent Affordable Housing
- Provide access to Jobs and Other Pathways to Self-Reliance
- Mobilize Stakeholders to Advocate and Act to ensure economic stability is more accessible

To meet our Strategic Commitments, we will use these High impact Strategies:
- Strengthen our capacity to meet the unique needs of youth and other at-risk populations
- Focus on Results in order to:
  - Improve our performance and customer outcomes
  - Share our story to increase stakeholder support
- Ensure customer-centered service delivery (HSI)
- Develop and sustain productive partnerships
- Provide community leadership and develop community leaders

We will ensure that these Values are embedded in all we do:

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<thead>
<tr>
<th>Excellence</th>
<th>Respect</th>
<th>Empowerment</th>
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<tbody>
<tr>
<td>Accountability</td>
<td>Compassion</td>
<td>Synergy</td>
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